Results:
- The conceptual model captures the experiences of clients from start till the conclusion of the assessment process and illustrate salient features:

**Assessment Initiation**

**Initial expectations**
- Feeling welcomed and at ease by the team
- Evolving expectations
- Feelings of nervousness before assessment

**Dialogue**
- Collaboration
  - "we all worked together"
- Relationship building
  - "the team wanted the best for us, took their time with us"
- Youth-focused
  - "all about me"

**Plan Co-creation**
- Personalization
  - Treatment individualized to client’s needs
- Presentation
  - Treatment delivered with clarity

Relevance:
- Conceptual model provides insights on the clients’ experience of the team-based assessment.

Conclusions and Next Steps:
- Results will help produce recommendations that aid in future protocols of concussion management.

It is important to involve youth clients and their families as active participants within concussion care.