

Holland Bloorview Board of Directors Meeting Minutes
Wednesday, February 23, 2022
6:00 p.m. to 8:00 p.m.
ZOOM

Attendance

Present: Marg Rappolt, Chair; Poonam Puri, Vice Chair; Catherine Wood, Secretary; Allyson Whyte Nowak, Treasurer; Alycia Calvert; Carol Cowan-Levine; Laura Dottori-Attanasio; Julia Hanigsberg; Suzanne Jorisch; Alice Keung; Jean Lam; Golda Milo-Manson; Dale Ponder; Jennifer Quaglietta; Lisa Robinson; Catherine Roche; Neil Selfe; Michael Wasserman

Sr. Management: Irene Andress; Tom Chau; Enza Dinino; Sandra Hawken, Tracey Millar, Bohodar Rubashewsky; Diane Savage; Meenu Sikand; Stewart Wong

Guests: Laura Oxenham-Murphy; Aman Sium; Annie Tobias

Regrets: Andrea Hoffman

Recorder: Kaitlyn Davis

1.0 Call to order

M. Rappolt, Chair, called the meeting of the Holland Bloorview Kids Rehabilitation Hospital Board of Directors to order at 6:00 p.m.

Chair's remarks

M. Rappolt began the meeting with a Land Acknowledgment. She recognized and congratulated C. Roche for her marketing award. M. Rappolt welcomed A. Sium who will assume the position of interim vice president experience and transformation following D. Savage's retirement in June.

Approval of agenda

The Chair requested approval of the agenda as pre-circulated.

MOTION: It was MOVED by Carol Cowan-Levine, and seconded by Catherine Roche that the Board of Directors approve the agenda.

Cowan-Levine/Roche

CARRIED

Disclosure of Conflicts of Interest

The Chair asked whether anyone wished to declare a conflict of interest on any of the items slated for discussion at this Board meeting, and there were none.

2.0 Discussion Agenda

2.1 Board Education: Anti-racism work with Toronto Academic Health Science Network (TAHSN) and the Black Research Network (BRN)

L. Robinson provided an overview of the work TAHSN has been doing to prioritize issues of anti-Black and anti-Indigenous racism in health care. She reviewed the TAHSN/Toronto Region anti-racism implementation strategy and the key deliverables that will be focused on over the next few months. The TAHSN Anti-Racism Working Group have developed a strategy to deliver toolkits to support

organizations in addressing anti-Black and anti-Indigenous racism in the following priority areas: education and training, race-based data collection, and incident reporting. L. Robinson also provided an overview of the Black Research Network (BRN). The purpose of the BRN is to promote Black excellence at the University of Toronto and to enhance the research capacity of Black scholars within the university and on the world stage.

M. Rappolt thanked L. Robinson for her presentation and invited Directors to ask questions. There was a discussion on how important it is to embed this work and education at all levels of the organization including front-line staff, leadership and board level to change culture. A. Sium highlighted the health equity training that will be rolled out to staff at Holland Bloorview in the coming months.

2.2 Proximity Institute Accountable Leadership Video

J. Hanigsberg welcomed A. Tobias, president and CEO of Proximity Institute. The short film *Accountable Leadership: Equity, Diversity, Inclusion, Accessibility and Anti-Racism* featuring J. Hanigsberg was shown. Hospital CEOs across Ontario were distributed the film to start conversations within Boards and senior leadership to strategically prioritize equity, diversity, inclusion, accessibility and anti-racism.

M. Rappolt thanked A. Tobias and J. Hanigsberg and commended them for their work on this important initiative.

2.3 Caring Safely

2.3.1 Safety Story

T. Chau shared a story about a near-miss event involving an inpatient client attending the brain-computer interface (BCI) clinic. Typically, a therapist and an engineer meet with the client in their room but in this case, the appointment was held in a clinic room since the client went to school first and was accompanied to the session by a nurse. The client was positive for methicillin-resistant staphylococcus aureus (MRSA) but the therapist and engineer were unaware until the nurse informed them. Since the client would need to take their face shield off to put the BCI headset on, the therapist and engineer would need to don personal protective equipment (PPE). It was fortunate that the nurse attended the session and was able to alert the staff otherwise they would not have known. The impact of the event was that the client had less time to do their BCI training as time was spent for the staff to acquire and don PPE. T. Chau addressed that the incident was a good reminder to ensure that there is proper signage at the bedside and outside the client's door as per infection prevention and control (IPAC) requirements so that all staff would be aware of a client's MRSA status. This story is an excellent example of the unique challenges of an academic hospital where there are scientists and research staff interacting with clients in addition to the care team.

2.3.2 Quality Improvement Plan (QIP) Measures and Executive Compensation

L. Oxenham-Murphy presented the proposed indicators and targets for the 2022/23 QIP. The workplace violence indicator has been revised to reflect progress on the improvement work happening to facilitate a safer workplace. A standardized indicator that measures the occurrence of hospital acquired pressure injuries (HAPI) in our inpatient population has been added and will enable Holland Bloorview to benchmark with hospitals across the Solutions for Patient Safety (SPS) Network. T. Millar presented the proposed executive compensation targets and performance corridors for 2022/23 which include wait times for autism diagnostic services, meaningful discharge support for inpatient clients and pressure injury rates.

The Directors discussed incorporating equity, diversity, inclusion (EDI) and anti-Black racism metrics

in the future once they are further developed. Access to autism and neuromotor services was also discussed briefly and I. Andress and G. Milo-Manson will bring a presentation on the subject to a future Board meeting.

A MOTION to approve: It was MOVED by Catherine Wood and seconded by Michael Wasserman that the Board of Directors approve the Quality Improvement Plan and Executive Compensation for 2022/23.

Wood/Wasserman

CARRIED

2.3.3 Quality Committee Report

C. Cowan-Levin gave a report of the Quality Committee February meeting. She highlighted the inpatient program update which outlined the number of complex situations the team has been faced with in recent months. She commended the inpatient team for their extraordinary work navigating a very complex time.

2.3.4 Medical Advisory Report

G. Milo-Manson drew attention to a mild client incident that resulted in very good learning that has changed practice in regards to parent education about tracheostomy changes. M. Rappolt thanked G. Milo-Manson for the report and expressed appreciation for hearing how the clinical team works with families and caregivers to improve care.

2.4 Foundation Report

S. Hawken highlighted that this has been highest fundraising year ever for the foundation and shared that there have been two additional gifts since the writing of the report. Capes for Kids is the most important fundraising event of the year and is coming up at the beginning of March. She thanked the Directors for their support and encouraged everyone to get involved in Capes for Kids.

2.5 President & CEO Report - February 2022

J. Hanigsberg referred Directors to her written report and highlighted that the planning for the development of Holland Bloorview's next strategic plan is underway. It is a great opportunity to ensure that EDI and anti-racism work is embedded throughout. She shared that Holland Bloorview will still be enforcing the mandatory vaccination policy for staff, vendors and those onsite for hospital business.

3.0 Consent Agenda

The Chair noted the following items under the Consent Agenda requiring Board approval.

- 3.1 Minutes of Board Meeting January 26th 2022
- 3.2 CEO Performance and Compensation Committee Membership
- 3.3 Credentialing of Dr. Sivakumar Gulasingham, Dr. Leah Markin and Dr. Amanda Mayo

A MOTION to approve: It was MOVED by Alycia Calvert and seconded by Jean Lam that the Board of Directors approve the Consent Agenda.

Calvert/Lam

CARRIED

Adjournment

There being no further business for discussion, the meeting was adjourned at 8:00 p.m.

*Marg Rappolt
Chair, Board of*

