

**Holland Bloorview**

Kids Rehabilitation Hospital

**Holland Bloorview is committed  
to excellent care for all.**

**If you have any concerns, we encourage  
you to contact Client and Family Relations.**

**Client and Family Relations**

Kimberley Siu-Chong, facilitator

Phone: 416-753-6084

or ext. 6084 from any internal phone

Email: [feedback@hollandbloorview.ca](mailto:feedback@hollandbloorview.ca)



## **Client and Family Relations will:**

- Follow up with you within two days
- Listen to understand your concerns
- Explain our role and decide with you on next steps

## **What you can expect:**

- Follow up and information on a regular basis
- A supportive team to help with resolution of your concern

We appreciate your feedback and will partner with you to improve the experience of care for all families at Holland Bloorview.

For more detailed information about Client and Family Relations and the Patient Declaration of Values, please visit our website at: [www.hollandbloorview.ca/feedback](http://www.hollandbloorview.ca/feedback)

*The personal information you provide is collected, used and shared under the authority of the Public Hospitals Act to improve quality of care. Please contact Client and Family Relations at 416-753-6084 for more information.*

[1185,16]