

Temporary water shutoff in client rooms

Dear client/care provider,

Holland Bloorview and our building services team are beginning the replacement of approximately 40 water temperature control valves across the hospital. This is being done as part of a broader valve replacement project taking place over the next four to five years. These valves control the temperature of washroom sinks located inside client rooms. Replacement of these valves is essential to ensuring the safety of all clients and families and preventing injury due to inconsistent water temperature.

Starting on Monday July 31, your washroom sink may be shut off for roughly 60-90 minutes as we conduct repairs.

This is normal and part of the repair process, as we must turn off water supply to replace the control valve.

Given the number of valves we need to replace, we are not able to provide an accurate schedule of our timing for each valve. **Our plumbers will be conducting this work onsite from July 31 through to August 11 during the hours of 7:30 a.m. and 5 p.m.** We hope to complete this stage of the project as soon as possible.

What do you do when water is off?

All rooms have a hand-washing sink just outside the room. This can be used as an alternative when your water has been turned off.

What will you notice when your water is turned back on?

You should not notice any changes. There may be a small amount of air build up in water line, so water flow at very beginning may spray and then settle after a few seconds.

If you have any concerns, please contact your care team.

We apologize for any inconvenience this may cause. Thank you for your understanding and cooperation.

Sincerely,

Building services